

General Terms and Conditions of the Swiss Alpine Museum

Applicability

These General Terms and Conditions, in the current version at the time of ordering, apply to all orders that are submitted via the website www.alpinesmuseum.ch. We do not accept any other terms.

The Swiss Alpine Museum reserves the right to alter its General Terms and Conditions at any time.

Packaging, Postage and Prices

The costs for packaging and shipping within Switzerland / Liechtenstein are between CHF 2.50 and CHF 10.50.

Orders from Abroad

A flat rate of CHF 5.00 is also charged for packaging for orders from abroad. Postage depends on distance, weight and size of the ordered items and is calculated individually for each order. Please note that goods are usually delivered per Swiss Post International within two weeks of receipt of your payment via PayPal or your advance payment. Customs and import duties for all deliveries outside of Switzerland and Liechtenstein are charged to the customer directly by the shipping company.

Value Added Tax, Customs and Import Duties

The Swiss Alpine Museum is not subject to value added tax. Please note that you will be charged the customs and import duties for deliveries abroad.

Terms of Payment

For security reasons, payment for orders via the Swiss Alpine Museum's online shop can only be made via PayPal / credit card. All data is transferred encrypted (SSL).

Delivery

Should any item be out of stock, it will be automatically deleted from your order.
All

goods are shipped via Swiss Postal Service; the delivery time depends on the Swiss Postal Service.

Complaints

In case you receive damaged goods or items that you didn't order, please return them in the original packaging, enclosing a copy of the invoice, at the expense of the sender within 10 days of receipt. Please inform us in advance should you be returning any item to us.

Privacy and Data Security

The confidentiality of your personal data is important to us. With your order, you give your consent that the Swiss Alpine Museum may use your data (address) and your order details for marketing purposes and market studies within the Swiss Alpine Museum. Your data is not passed on to any third parties. However, we cannot assume liability for any data that is transmitted through the internet.

With his order, the purchaser accepts these General Terms and Conditions.

Berne, January 2024, the place of jurisdiction is Berne.

Payment via PayPal

PayPal is the secure, easy and fast online payment service of eBay. Your bank and credit card details are only stored at PayPal. Using your own PayPal account, you can shop online safely without disclosing your credit card numbers or your bank details.

Set up your own PayPal account at www.paypal.de/anmeldung, link your bank account or your credit card with your PayPal account and you can start using PayPal immediately. Go to www.paypal.ch for further information on this online payment service.